



2011
ERIE COUNTY HEALTH DEPARTMENT
AGENCY GOALS AND OBJECTIVES
(As Determined by our Staff)

- (1) **Ensure that the needed infrastructure is maintained in order to provide essential public health services.**
 - Continue to provide educational training to our public health workforce.
 - Develop and coordinate a data system to enhance infrastructure priorities.
 - Strengthen our agency through measurable outcomes and workforce competency accreditation.
 - Continue to approach the National Public Health Performance Standards Program (NPHPSP) model for service delivery improvement.
- (2) **Improve access to comprehensive, high quality health care services.**
 - Coordinate a referral system for all patients.
 - Increase proportion of residents using a primary care provider.
 - Reduce delays in Medical, Dental, or Mental Health care.
 - Engage transportation resources for access to care.
- (3) **Reduce the incidence and prevalence of new and emerging disease cases.**
 - Provide targeted prevention and screening techniques.
 - Provide education based on the Community Health Assessment indicators.
 - Continue to work towards a community health improvement plan.
 - Provide medical referrals as appropriate for direct and indirect services.
 - Expand the Wellness Health Incentive Program (WHIP) into the public and private sectors.
- (4) **Increase community health awareness using appropriate health literacy and messaging.**
 - Implement social marketing and outreach strategies.
 - Identify priority groups through health assessment.
 - Develop targeted programs, such as obesity prevention, in order to increase quality of life.
 - Mentor community on behavioral changes that promote healthy lifestyles and prevent disease and disabilities.
- (5) **Improve Environmental conditions related to community infrastructure.**
 - Continue to work collaboratively toward eliminating sewage contamination of our watershed.
 - Provide construction programs training and consultations as needed to obtain optimal outcomes.
 - Continue to provide resources to our regulated community to maintain compliance.

Continuous agency priority: Protect people from disease and injury, monitor health status, assure safe and healthy environment, promote healthy lifestyles, address the need for personal health services, and administer the health district.