

Getting Connected Training



Get Connected. Get Answers.

Serving Erie County

Are there times when you get questions from Consumers looking for help and don't know how to help them connect to appropriate services or supports in the community?

The "Getting Connected" training is a fun, interactive way to:

- Learn about quickly and effectively connecting consumers to information, appropriate services and supports in the community
- Refresh with colleagues on utilizing good customer service skills
- Practice the "No Wrong Door" protocol
- Learn to utilize 2-1-1 effectively and efficiently to better serve consumers
- Learn about other large systems/agencies that serve consumers in Erie County

Participation is limited to the first 30 registrations

Date: Thursday, November 17, 2011
Time: 8:30 am to 10:30 am
Location: Admiral's Pointe Nursing and Rehab
1920 Cleveland Rd W. Huron, Ohio

REGISTRATION: Please complete the registration below at least one week prior to training date and fax to:

Erie County Health Department
(419) 626-1228
ATTN: April Mingus
e-mail: amingus@eriecohealthohio.org
or call
419-626-5623 ext. 198

Name: _____

Organization: _____

Position: _____ Phone: _____

Email: _____